

INTEGRATED QUALITY, SAFETY, HEALTH AND ENVIRONMENTAL POLICY

As an Environmental Consultancy, **TECNOAMBIENTE**'s aim is to provide global services in multiple fields – Marine and Environmental Consultancy, Inspection Body and Testing Laboratory (TECNOAMBIENTE and CICAP).

TECNOAMBIENTE is aware of the importance of continuously improving in its methods and gaining competitive advantage, and thus combines its concern for meeting the health and safety standards with the protection of the environment, as well as a serious commitment to maintain the highest quality in its services –work planning, sampling, analytical testing, inspections and characterizations. By doing so, it is able to ensure efficiency, guarantee its results' reliability and make improvements in its clients' satisfaction.

With that in mind, its integrated management system focuses its policy on the following CORE PRINCIPLES:

COMPLY WITH THE CURRENT LEGAL OR VOLUNTARY REQUIREMENTS OF INTERESTED PARTIES applicable to all tasks and workplaces. This includes and specially applies to the ones related to quality management, environmental care and workplace health and safety.

OFFER HIGH-QUALITY SERVICE to our customers -both from the public and the private sector-, aimed at the satisfaction of their needs and expectations, to build their confidence in and loyalty to **TECNOAMBIENTE**. We strive to guarantee high-quality in all stages of our service.

ENSURE THE HEALTH AND SAFETY IN ALL OUR WORKPLACES, not only of our employees but also of any third parties, based on the risks inherent to each workplace or activity, canceling out those that can be avoided and assessing the ones that aren't. We promote compliance within the company's established 7 Life-Saving Rules.

CHECK, REVIEW AND ELABORATE OUR EMERGENCY PROCEDURES, as well as improve, standardize emergency planning and crisis response.

GUARANTEE THE CORRECT COORDINATION OF THIRD PARTIES NECESSARY to ensure that all the current legal requirements and internal regulations applicable to the tasks performed are fulfilled.

MINIMIZE THE IMPACT on the environment, health and safety of workers, as well as all interested parties promoting environmental protection and the prevention of contamination. We support the application of technologies and processes based on criterion of planning, minimization, valorization or the most environmentally-friendly disposal that is available –when it is the only option left- in our waste management system. We optimize and minimize the use of non-renewable resources, favoring the consumption of those that are more environmentally respectful, and we also introduce analysis of the processes or products from the perspective of Life Cycle and Carbon Footprint.

MAINTAIN an up-to-date Management System according to the Requirements and Technical Annex of every workplace:

- UNE-EN-ISO 14001:2015, related to sample collection, testing and reporting.
- UNE-EN-ISO 9001:2015, related to waste characterizations, laboratory management, testing and reporting.
- ISO/IEC 17025, regarding testing and sampling,
- ISO/IEC 17020, concerning the activities related to the Inspection Body.

CONTINUOUS IMPROVEMENT starting with the strategic analysis of the business context, the management of the opportunities and risks identified and the promotion of a safety behavior at the workplace, the protection of the environment and the adherence to a quality assurance program. All of this by:

- The establishment of annual improvement-related objectives and goals, approved by the senior executive and duly communicated to the whole company
- Annual internal audits, reviewed by the senior executive
- The establishment of preventive and improvement-oriented actions
- The thorough investigation of any accidents, incidents (whether related to individuals or the environment) and non-conformity cases, with the aim to find their causes and correct them for future occasions
- Preventive Safety Observations, Equipments' and Facilities' Safety Inspections, and Organizational, Order and Cleanliness Controls
- The spread of information to all employees, through informational campaigns and training, to promote knowledge and good practice, increase sensitivity and achieve their active participation
- Adequate change management

ASSIGN THE NECESSARY AND SUFFICIENT TECHNICAL AND HUMAN RESOURCES TO MAINTAIN AN INTEGRATED DOCUMENTED MANAGEMENT SYSTEM that ensures compliance with this policy.

COLLABORATE WITH THE PUBLIC ADMINISTRATION, THE CORRESPONDING PUBLIC ORGANIZATIONS AND OTHER BUSINESS ASSOCIATIONS in the search of solutions to the environmental problems that our society faces, keeping an open-doors policy and applying sustainability criteria.

PREVENT UNWANTED INFLUENCES OR PRESSURES aimed at our workers, whether they are internal or external. Refrain from taking part in activities that may pose a threat to the fair competition, impartiality, independence or operative-integrity principles.

FAMILIARIZE ALL PERSONNEL related to testing, inspection and waste characterization with the system documentation and ensure the implementation and continuous compliance with procedures and policies during the performance of activities.

PROTECT ALL CONFIDENTIAL INFORMATION and property rights of our clients.

